



Mission Statement

Our mission is to foster stronger communities by providing individuals with accessible, professional counseling and mental health care that empowers them to thrive.

Beliefs

We believe that the mental health of the individual is critical to the well-being of the individual's relationship to family and to society.

We believe that strong families and other social networks strengthen the community and that strong communities strengthen the social fabric of individual lives.

We believe that mental health concerns can be most effectively resolved in the early stages before irreparable harm occurs.

We believe that our programs are designed to be early intervention and personalized to the individual to enable a return to self-sufficiency.

We believe our services must be inclusive and available to all, so anyone can access and afford the care they need.

We believe that the well-being of the individual relates to family and community, in general, and can be detrimental to the very foundation of societal health. It is critical that the integrity of the individual is restored for the benefit of the community.

We believe that we must take a strong advocacy position to support the integrity of the individual and family life.

Values

To fulfill our mission statement and beliefs we will adhere to the following values:

Human Dignity

We believe in the dignity of all people. All people will be treated with dignity and respect.

Confidentiality

We respect the individual's right to privacy. We will adhere to legal and professional standards of client confidentiality.

Sensitivity to Client Needs

The discussion of personal problems can be difficult and traumatic. We will acknowledge these feelings with patience and compassion. Sensitivity to these feelings requires continuity and consistency in our relationships with our clients.

Quality of Service

We strive to provide timely and effective service to our clients. Clients will be interviewed and referred to treatment as quickly as possible. Periodic reviews will be scheduled by supervisors to evaluate the progress of the client and effectiveness of treatment. We affirm that the professionalism of the staff is a necessary part of providing service. The dedication of the staff is also an essential component in providing quality and consistent service.

Networking with Other Agencies and Organization

We maintain a close relationship with other social agencies and develop a close referral network for the benefit of our clients and community. We work with other agencies and organizations to develop services necessary to strengthen our communities through the wellness of the individual. We work diligently to use community resources wisely and efficiently

Sensitivity to a Changing Environment

Since mental health challenges change as part of the ongoing evolution of our society, we will be sensitive to those changes and seek to develop programs which are responsive to the emerging needs of that individual, family and community.

Accessibility

The costs of agency services are reasonable so that anyone can afford treatment.